

Appendix 5 – Responses from the Applicant

Images attached to email responses







From: Medine Basirika
To: [Licensing](#)
Subject: Re: RESIDENTIAL REPRESENTATION 1- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 01:51:52

To whom it may concern,

Subject – The Village Kitchen 118a West Green Road N15 5AA.

Since the incident in 2017, we have made major improvements to the premises to ensure that noise levels are kept to a minimum by installing a self-closing device on all of our doors of the premises (please see files attached).

We also have had a change of management since 2017. The nature of our customers are of a mature level. We always ensure we tell our customers to keep the noise levels down as they exiting the premises we also make sure the customers don't exit the premises in big groups. Because West Green Road is a busy area we cooperate with Police whenever there is public nuisance around the community to make sure our neighbours are at peace.

Notices are displayed asking customers to keep noise levels down while in the smoking area at night as well. (Please see files attached).

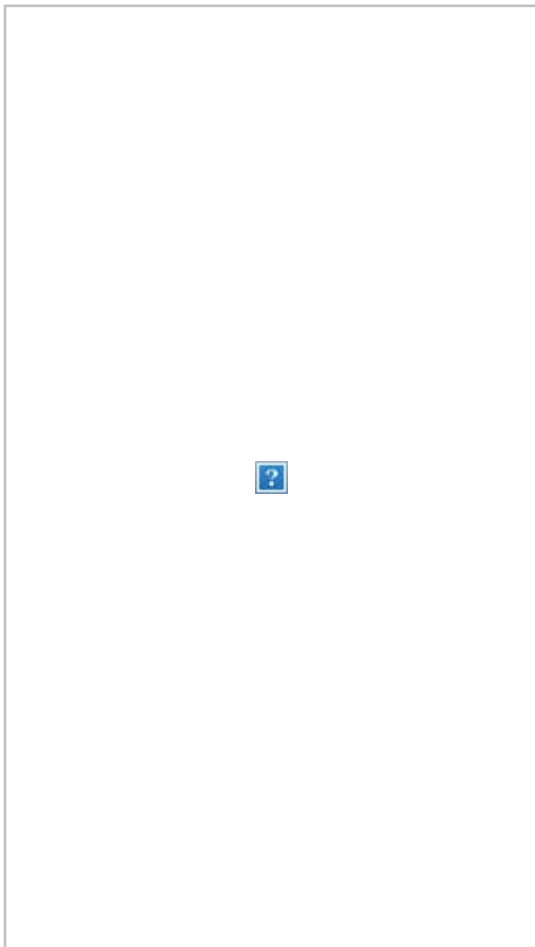
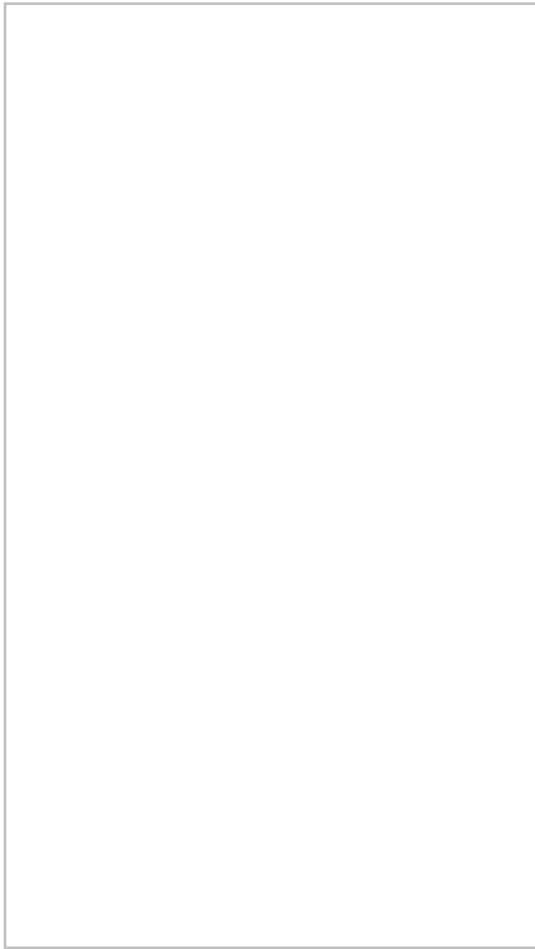
As of the back garden it has only been used when the lockdown restriction were relaxed during the pandemic. With the music we will only be playing background inside the premises only because the premises does NOT operate as club but a bar and restaurant.

We also ensure that we work together with the community by making sure there are no loiterers outside our premises and surrounding areas to prevent public nuisance.

Thank you in advance for your consideration.

Kind Regards

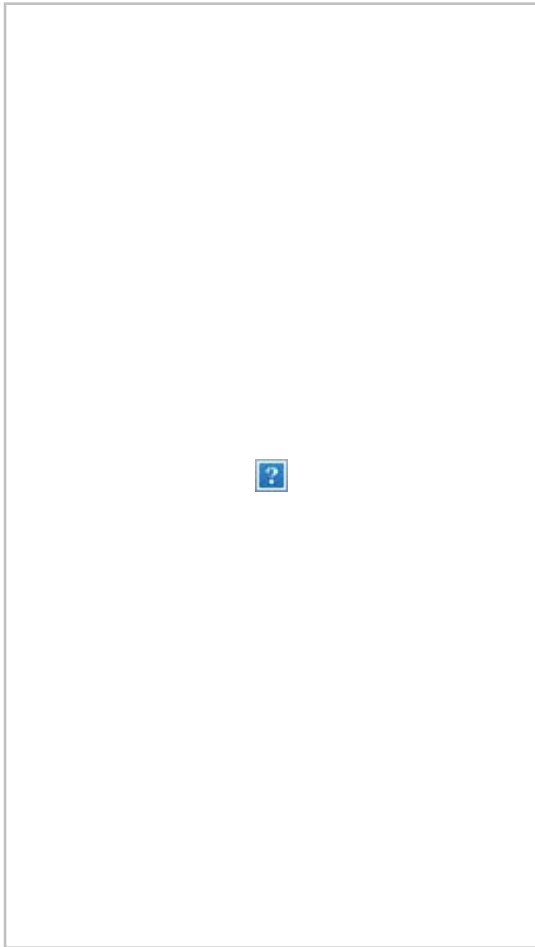
Medina Basirika - Owner











On Wed, May 5, 2021 at 2:55 PM Licensing <Licensing@haringey.gov.uk> wrote:

Dear Sir/Madam,

Please find attached a residential representation.

You will be notified with a date for the hearing in due course.

Kind regards

Chanel Roye - Licensing Administrator

Please do not send applications by post or visit our office.



Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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From: Medine Basirika
To: [Licensing](#)
Subject: Re: RESIDENTIAL REPRESENTATION 2- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 01:53:58

To whom it may concern,

Subject – The Village Kitchen 118a West Green Road N15 5AA.

Since the incident in 2017, we have made major improvements to the premises to ensure that noise levels are kept to a minimum by installing a self-closing device on all of our doors of the premises (please see files attached).

We also have had a change of management since 2017. The nature of our customers are of a mature level. We always ensure we tell our customers to keep the noise levels down as they exiting the premises we also make sure the customers don't exit the premises in big groups. Because West Green Road is a busy area we cooperate with Police whenever there is public nuisance around the community to make sure our neighbours are at peace.

Notices are displayed asking customers to keep noise levels down while in the smoking area at night as well. (Please see files attached).

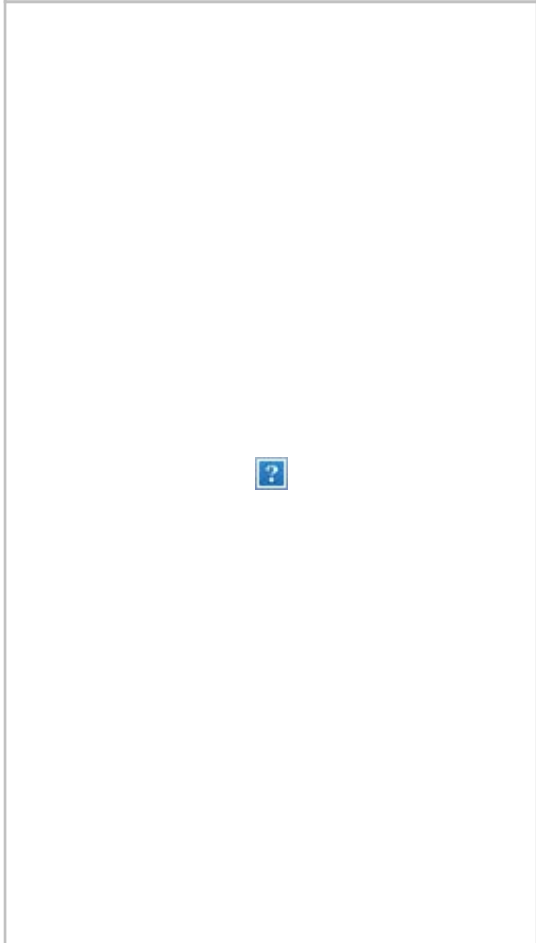
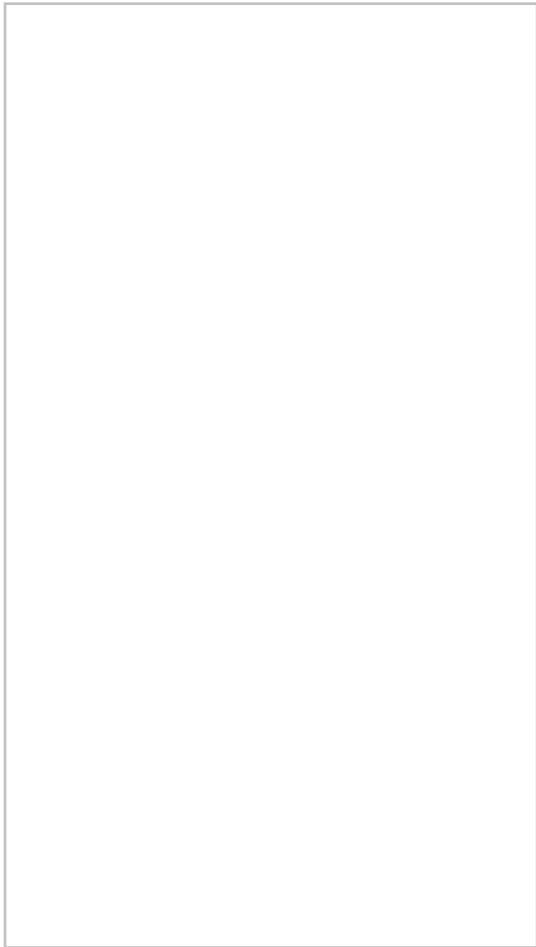
As of the back garden it has only been used when the lockdown restriction were relaxed during the pandemic. With the music we will only be playing background inside the premises only because the premises does NOT operate as club but a bar and restaurant.

We also ensure that we work together with the community by making sure there are no loiterers outside our premises and surrounding areas to prevent public nuisance.

Thank you in advance for your consideration.

Kind Regards

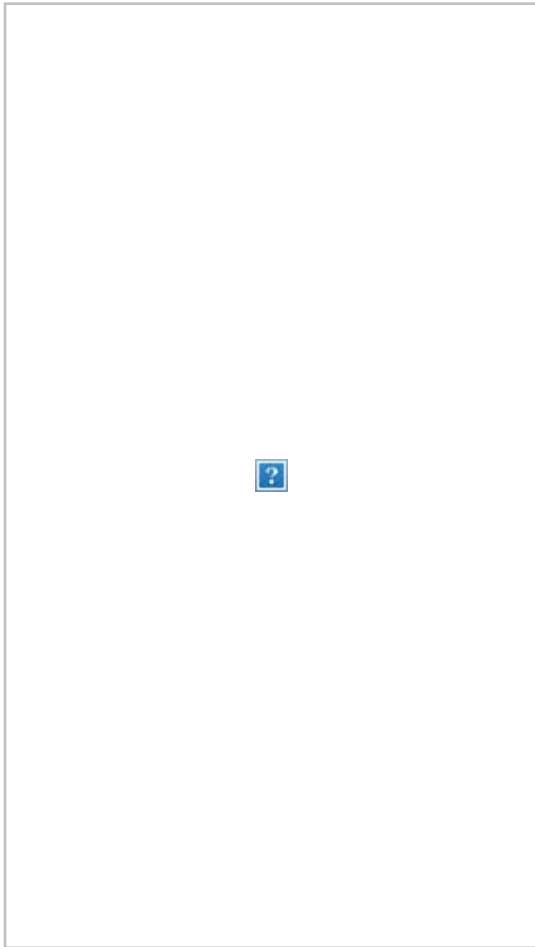
Medina Basirika - Owner











On Thu, May 6, 2021 at 10:57 AM Licensing <Licensing@haringey.gov.uk> wrote:

Dear Sir/Madam,

Please find attached a residential representation.

You will be notified with a date for the hearing in due course.

Kind regards

Chanel Roye - Licensing Administrator

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Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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From: Medine Basirika
To: [Licensing](#)
Subject: Re: RESIDENTIAL REPRESENTATION 3- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 01:55:02

To whom it may concern,

Subject – The Village Kitchen 118a West Green Road N15 5AA.

Since the incident in 2017, we have made major improvements to the premises to ensure that noise levels are kept to a minimum by installing a self-closing device on all of our doors of the premises (please see files attached).

We also have had a change of management since 2017. The nature of our customers are of a mature level. We always ensure we tell our customers to keep the noise levels down as they exiting the premises we also make sure the customers don't exit the premises in big groups. Because West Green Road is a busy area we cooperate with Police whenever there is public nuisance around the community to make sure our neighbours are at peace.

Notices are displayed asking customers to keep noise levels down while in the smoking area at night as well. (Please see files attached).

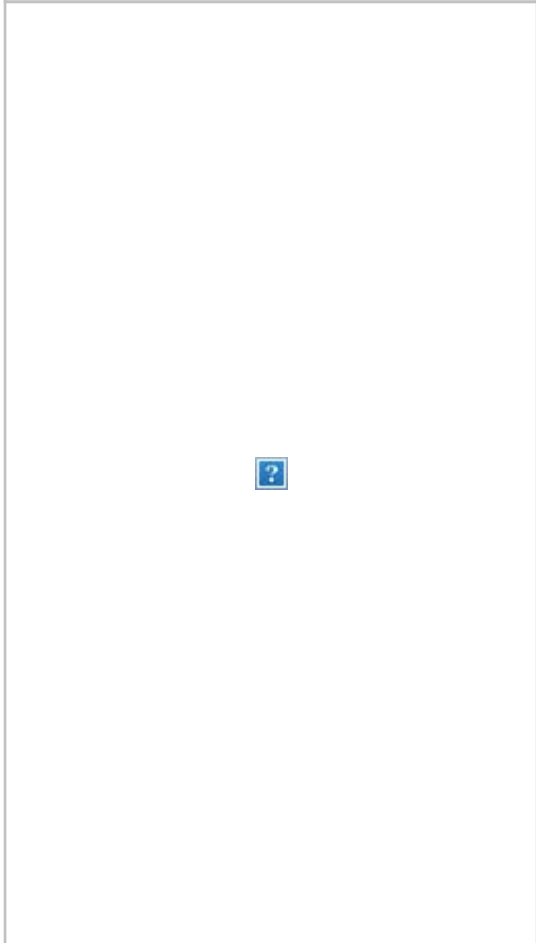
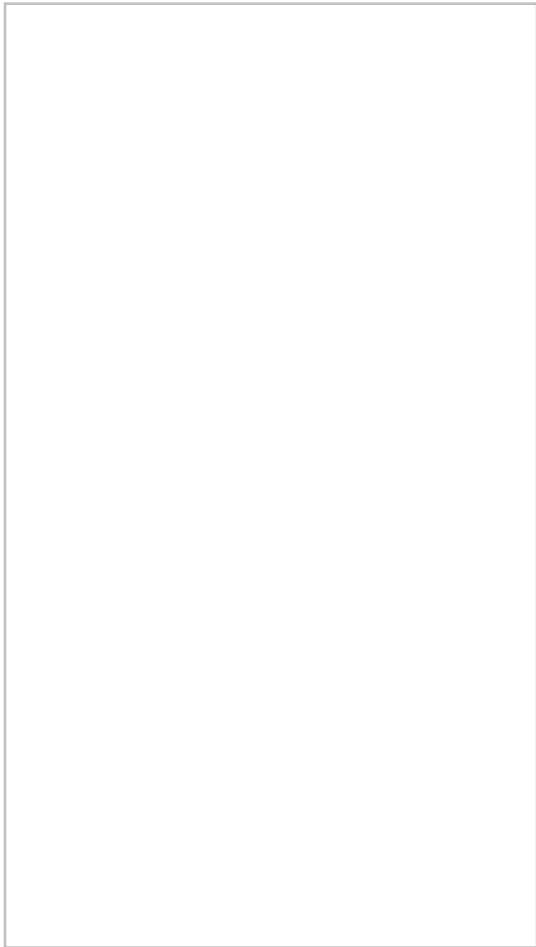
As of the back garden it has only been used when the lockdown restriction were relaxed during the pandemic. With the music we will only be playing background inside the premises only because the premises does NOT operate as club but a bar and restaurant.

We also ensure that we work together with the community by making sure there are no loiterers outside our premises and surrounding areas to prevent public nuisance.

Thank you in advance for your consideration.

Kind Regards

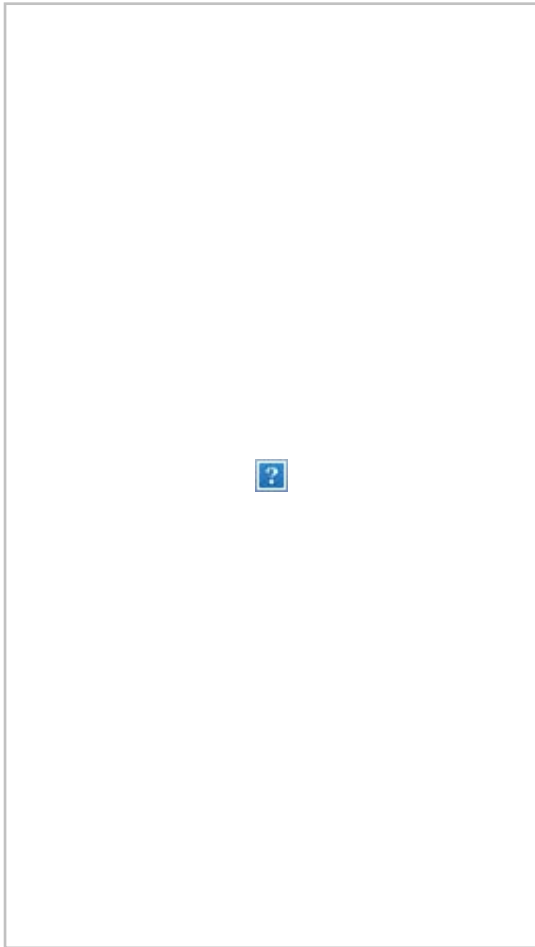
Medina Basirika - Owner











On Mon, May 17, 2021 at 3:48 PM Licensing <Licensing@haringey.gov.uk> wrote:

Dear Sir/Madam,

Please find attached residential representations.

You will be notified with a date for the hearing in due course.

Kind regards

Chanel Roye - Licensing Administrator

Please do not send applications by post or visit our office.



Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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From: Medine Basirika
To: [Licensing](#)
Subject: Re: METROPOLITAN POLICE REPRESENTATION-: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 01:09:11
Attachments: [image003.png](#)

To whom it may concern,

Subject – The Village Kitchen, 118a West Green Road N15 5AA.

Prevention of Crime And Disorder.

Our premises are fitted with Digital CCTV Cameras (please see files attached). We also have Digital CCTV Cameras inside and outside the premises including the smoking area.

Our Digital CCTV Cameras also provide a linked record of the date, times of any image, they provide good quality image in colour during opening times. We regularly maintain the Digital CCTV Cameras to ensure continuous qualities of the images are captured and saved in the 31days period.

The manager is fully trained to operate the CCTV Cameras during opening times to the public. Our Digital CCTV Cameras are kept for 31 days, the equipment is also suitable to export methods e.g CD/DVD if a copy is requested by Police. Copies will be available within a reasonable time to Police on request.

We will be thankful if the time of 02:00 for the venue to be open past midnight on Friday, Saturday and Sunday and on Mondays – Thursday evenings to be open till 00:00 if we are permitted.

Prevention of Public Nuisance.

The Village Kitchen will have a 30min wind down which will be 01:30 during the weekend operating hours and 11:30 weekdays. For entertainment we will only provide low background music. Our doors and windows will be closed during operating hours.

Notices are prominently displayed by the main entrance door, outside, inside and the back garden advising our customers to keep the noise level and respect the neighbours. We always ensure we tell our customers to keep the noise levels down as they exit the premises, we also make sure the customers don't exit the premises in big groups.

Notices are displayed asking customers to keep noise levels down inside and outside the premises including the smoking area. (Please see files attached). Customers are regularly monitored inside and outside the premises to make sure they are following the noise level requirements and guidelines.

Thank you in advance for your consideration.

Kind Regards

Medina Basirika - Owner

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










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 F039239F-A54C-4AA5-81E7-4FAE088766E0.jpeg

On Mon, May 17, 2021 at 1:20 PM Licensing <Licensing@haringey.gov.uk> wrote:

Dear Sir/Madam,

Please find attached a representation from The Metropolitan Police.

Please advise your course of action.

Kind regards

Chanel Roye - Licensing Administrator

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1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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Please consider the environment before printing this email.

From: Derek.H.Ewart@met.police.uk <Derek.H.Ewart@met.police.uk> **On Behalf Of**
NAMailbox-.Licensing@met.police.uk

Sent: 17 May 2021 10:25

To: Licensing <Licensing@haringey.gov.uk>

Subject: RE: Application for a Variation of a Premises Licence- The Village Kitchen,
118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Morning

Please see police representations as to closing time of these premises and CCTV .In essence we are of a mind that 0200 hours closing is sufficient and that 0400 hours would cause disruption to neighbours etc and would possibly be a magnet for criminality and antisocial drink related activity

Kindest Regards

Derek



PC 1277NA Derek Ewart

Licensing Officer North Area

MPS Federation Work Place Rep

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

0208 379 3355

2nd Floor (YE)

Edmonton Pol Stn ,Fore Street ,N9 0PW

www.met.police.uk Derek.H.Ewart@met.pnn.police.uk

Website: www.metfed.org.uk

  Enfield  Haringey

Unless otherwise stated this email is GSC Code – Official

[Related image](#)



“I learned that courage was not the absence of fear, but the triumph over it. The brave man is not he who does not feel afraid, but he who conquers that fear.”

— **Nelson Mandela**

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From: Medine Basirika
To: [Licensing](#)
Subject: Re: LICENSING AUTHORITY REPRESENTATION- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 00:48:32

To whom it may concern,

Subject – The Village Kitchen, 118a West Green Road N15 5AA.

Please see files attached.

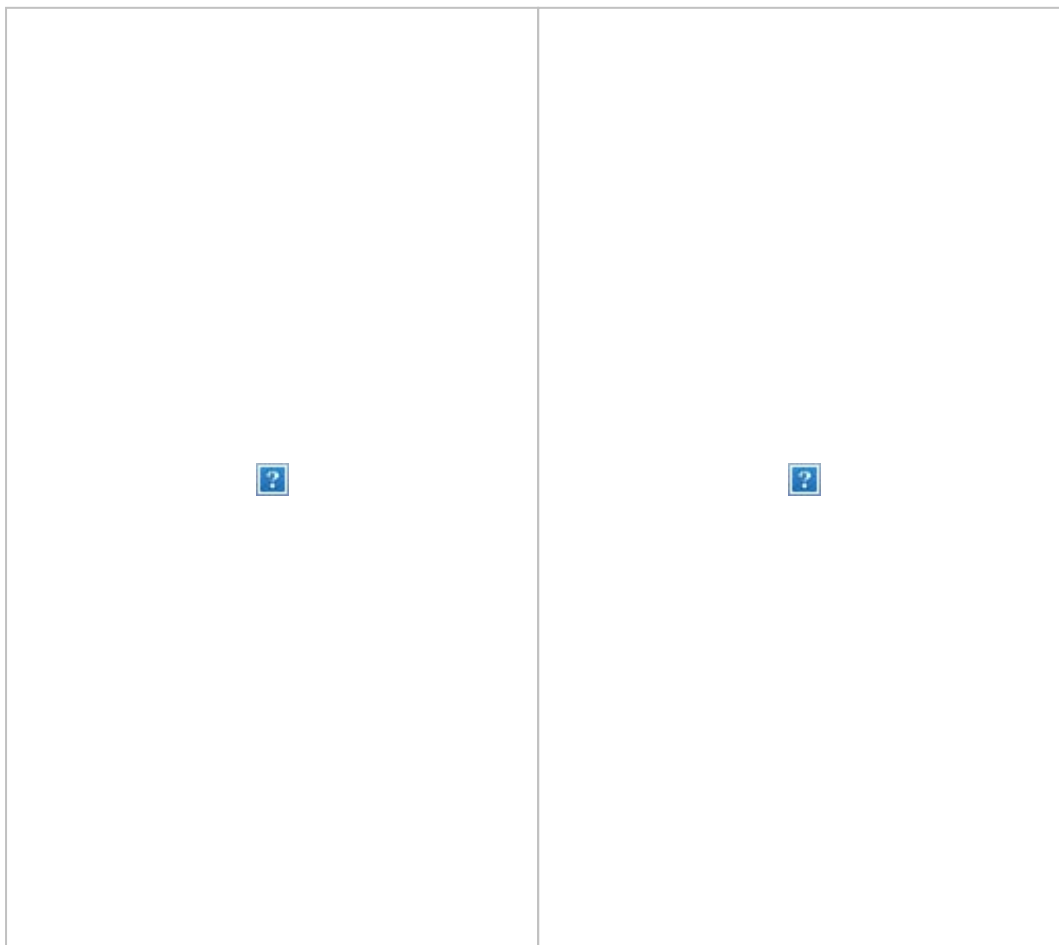
We have taken measures to ensure that noise is kept to a minimum, as you can see we have installed a self-closing device on all premises doors. There are also clear signs in and around the premises to advise customers to keep the noise levels to a minimum and to respect our neighbours.





We also work very closely with Police to prevent any crime/disturbance and public nuisance for our neighbourhood. Our premises are fitted with Digital CCTV cameras in and outside of the premises (file attached). Our cameras also provide a linked record of the date, time of any image. Our Digital CCTV cameras are kept for 31days. The equipment is also suitable for export method e.g CD/DVD if a copy is requested by Police, copies will be available within a reasonable time to Police on request.





Thank you in advance for your consideration.




Kind Regards,

Medina Basirika – Owner.



On Tue, Apr 27, 2021 at 11:42 AM Licensing <Licensing.Licensing@haringey.gov.uk> wrote:

Dear Sir/Madam,

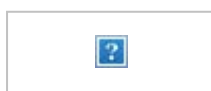
Please find below a representation from the Licensing Authority.

Please advise your course of action.

Kind regards

Chanel Roye - Licensing Administrator

Please do not send applications by post or visit our office.



Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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From: Cone Philip <Philip.Cone@haringey.gov.uk>

Sent: 27 April 2021 11:27

To: Roye Chanel <Chanel.Roye@haringey.gov.uk>

Subject: FW: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Licensing Authority Representation:

Under The Prevention of Crime and Disorder and Public Nuisance:

We believe that the current operating hours are sufficient for this licensed premises.

Consideration has to be given to nearby residential properties and the potential for

residents to be unduly impacted if later hours were permitted.

It is worth mentioning that Planning Permission has hours that would take into consideration the potential impact from noise that could be detrimental to surrounding properties.

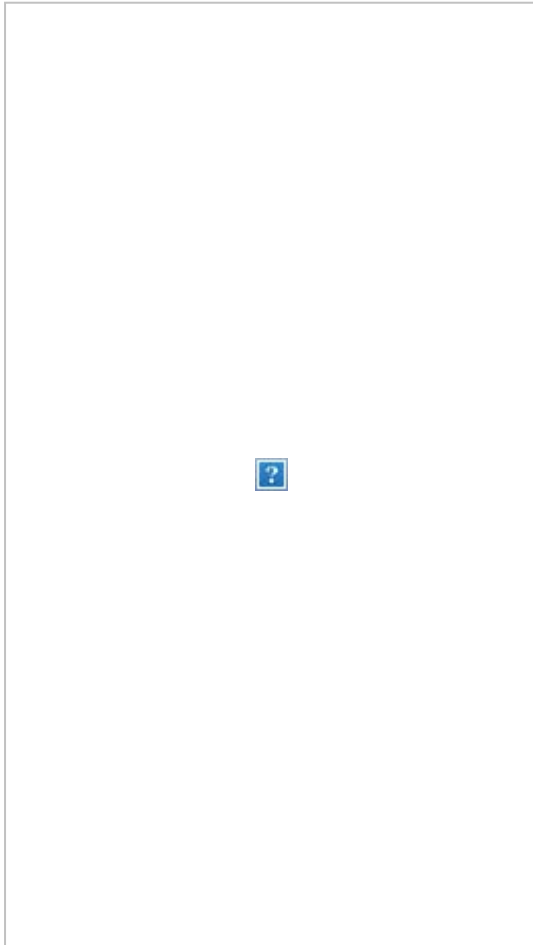
Kind Regards

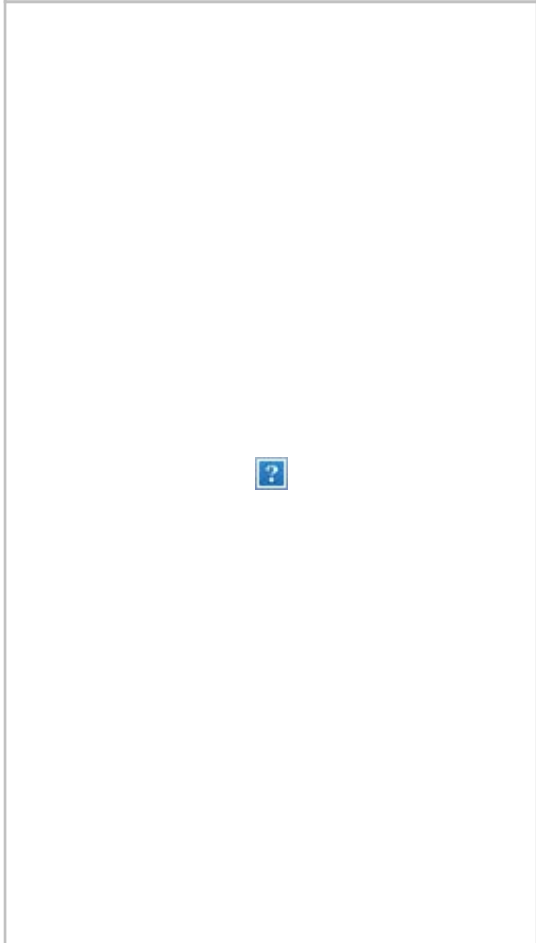
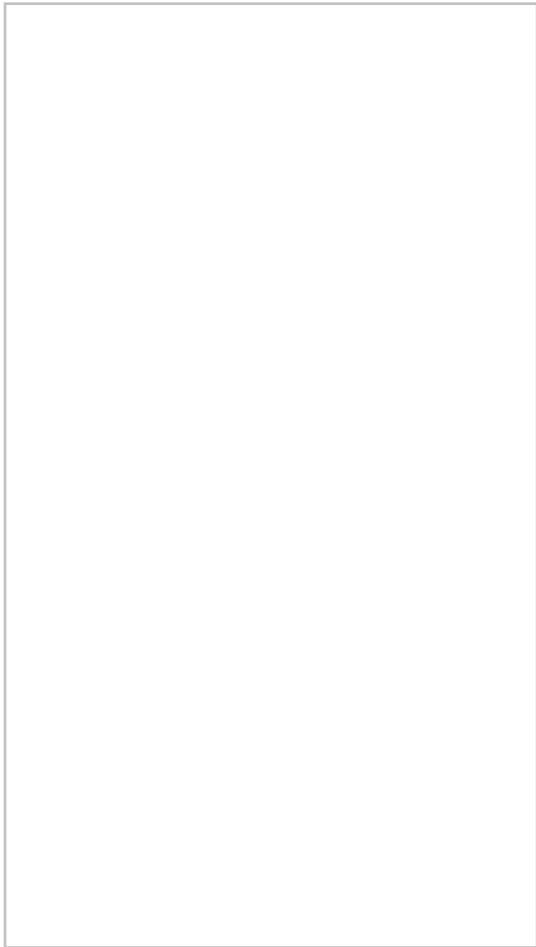
Phil Cone

Licensing Enforcement Officer

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From: Medine Basirika
To: [Licensing](#)
Subject: Re: PLANNING ENFORCEMENT REPRESENTATION- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 00:33:09













To whom it may concern,

Subject – The Village Kitchen, 118a West Green Road N15 5AA.

As a restaurant we are asking that we only play background music at a low level.

(Please see files attached.)

We have taken measures to ensure that noise is kept to a minimum, as you can see we have installed a self-closing device on all premises doors. There are also clear signs in and around the premises to advise customers to keep the noise levels to a minimum and to respect our neighbours.

We also work very closely with Police to prevent any crime/disturbance and public nuisance for our neighbourhood.

Thank you in advance for your consideration.

Kind Regards,

Medina Basirika – Owner.

On Mon, Apr 26, 2021 at 2:23 PM Licensing <Licensing.Licensing@haringey.gov.uk> wrote:

Dears Sir/Madam,

Please see comments below from Planning Enforcement.

Please advise your course of action.

Kind regards

Chanel Roye - Licensing Administrator

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Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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Please consider the environment before printing this email.

From: Fenner Antony <Antony.Fenner@haringey.gov.uk>

Sent: 26 April 2021 10:23

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: FW: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Importance: High

Dear Licensing,

According to planning records the lawful use of the site is a restaurant. Please see planning decision HGY/2009/1497:

<http://www.planningservices.haringey.gov.uk/portal/servlets/ApplicationSearchServlet?PKID=203154>

There are planning conditions for the site for noise and opening hours, which would be breached if the licence application is approved.

The inclusion of a bar coupled with the late opening hours for playing music and selling alcohol, may result in a change of use that requires planning permission.

The applicant may wish to seek planning advice from Haringey <https://www.haringey.gov.uk/planning-and-building-control/planning/planning-applications/pre-application-guidance/pre-application-advice-service> or independent planning advice.

Regards,

Antony Fenner | Senior Planning Enforcement Officer

Housing, Regeneration and Planning | Haringey Council

6th Floor, River Park House, Wood Green, London, N22 8HQ

T. 07794257938 / 020 8489 2206

E. Antony.Fenner@haringey.gov.uk

W: www.haringey.gov.uk/planning-and-building-control/planning

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opened, it is the responsibility of the recipient to ensure they are virus free and no responsibility is accepted for any loss or damage from receipt or use thereof. All communications sent to or from external third party organisations may be subject to recording and/or monitoring in accordance with relevant legislation.

From: Medine Basirika
To: [Licensing](#)
Subject: Re: ASB REPRESENTATION- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 22 May 2021 01:34:25

To whom it may concern,

Subject – The Village Kitchen, 118a West Green Road N15 5AA.

The two back doors and front entrance of the premises all have self-closing devices installed (please files attached) because of this the noise levels are reduced for our neighbours. We regularly check noise levels when customers are outside.

We always ensure that customers leave the premises respectfully and quietly so that all our neighbours are at peace. We never let loiters stand outside and around our community to avoid public nuisance.

The music provided will only be in the background and won't be loud. No live music will be played in or around the premises. The music will only be played inside the premises.

Notices and signs are displayed inside and outside of the premises asking customers to keep noise levels down. (Please see files attached).

Deliveries are always in the premises within the time limit 08:00-20:00. Empty bottle and non-degradable refuse always remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed.

All our plant and machinery are correctly maintained to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise.

A complaints book is always held on the premises to record details of any complaints received from neighbours. The information includes, where disclosed, the complaint's name, location, date, time and subsequent remedial action undertaken. This record is available at all times for inspection by council officers.

Our restaurant doesn't not let our customers' que outside our premises to avoid public nuisance. We also only have a selective few customers so they don't need to que outside however we still do have signs and notices which are displayed requesting patrons to respect the neighbours and behave in a courteous manner.

We have adequate receptacles for use by patrons which are provided inside and outside the premises to prevent nuisance of litter.

All ventilation and extraction systems are correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour.

Illuminated external signage is always switched off when the premises is closed. Security lights are positioned to minimise light intrusion to nearby residential premises. Prominent clear and legible notices are displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

Thank you in advance for your consideration.

Kind Regards




















Medina Basirika – Owner.

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On Tue, May 18, 2021 at 11:51 AM Licensing <Licensing@haringey.gov.uk> wrote:

Dear Sir/Madam,

Please find below a representation from the ASB Officer.

Please advise your course of action.

Kind regards

Chanel Roye - Licensing Administrator

Please do not send applications by post or visit our office.



Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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[twitter@haringeycouncil](#)

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Please consider the environment before printing this email.

From: Barrett Jennifer <Jennifer.Barrett@Haringey.gov.uk>

Sent: 17 May 2021 18:44

To: Licensing <Licensing@haringey.gov.uk>

Subject: RE: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Dear Licensing Team

Commentary

The applicant has applied to increase their opening hours to 04:00hours on Friday, Saturday and Sunday and 02:00hours every other day of the week. This is a significant increase in the operating hours currently permitted and is likely to give rise to increase the potential for noise nuisance complaints and contribute to poor local amenity.

A search of our records indicates that:

1. We have previously taken enforcement action against the premises operators for breaches of the premises (issue of noise abatement notice in 2016, issue of fixed penalty notice and further warnings in 2017 regarding complaints about loud music and voices and operating past hours permitted in the premises licence).
2. planning permission for change of use to A3 as granted under ref: HGY/2009/1497 limited use of the premises to 10pm. The terminal hours outlined in the current license and the variation requested exceed this. I suggest that the applicant should be required to verify compliance with the condition of permission granted or verify that an amendment to the permission granted has been secured prior to requesting further changes to the License.

The applicant states that they will install a self-closing device to the entrance. This is currently a condition of the existing licence and therefore needs to be undertaken irrespective of whether the variation of the licence is granted. The Bar/ Restaurant does not have a lobby arrangement at the entrance, therefore the potential for noise breakout is likely irrespective of whether a self-closing device is fitted. The applicant will need to ensure that both the front and rear entrances are suitably manned to prevent nuisance noise.

The rear yard / external area is overlooked on all sides by residential dwellings. Even if music is prohibited in this space there is a high likelihood that public nuisance from loud voices will be significant and difficult to manage. As a result I would recommend that use of this space be prohibited after 10pm on any day of the week.

The applicant states that no amplified music shall be played on the premises. They should note that amplification includes the use of speakers (regardless of size) and sound amplification is likely to be required even for background music. If they mean they only intend to permit live music to be played on the premises this should not be permitted any later than 30 minutes prior to closing. We have assumed that the applicant intends to play music at background level only within the premises. The playing of live/ recorded music in external areas (that is the rear courtyard) should be prohibited at all times.

Recommendations

If you are minded to grant permission the following conditions should be applied to the permission granted

Prevention of nuisance from noise / vibration

The entrance door will be fitted with a self-closing device and manned at all times to ensure that it is not propped open and the potential for noise break-out is kept to a minimum. Where necessary adequate and suitable mechanical ventilation should be provided to public areas rather than rely on open doors and windows to ventilate the space.

Structure borne noise

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties

Outside Areas

No music will be played in, or for the benefit of patrons in, external areas of the premises.

Use of the external courtyard should be restricted to no later than 10pm

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly. The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

Deliveries and collections

Deliveries and collections associated with the premises will be arranged between the hours 08:00-20:00 so as to minimise the disturbance caused to the neighbours

Empty bottles and non-degradable refuse will remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed

Plant and machinery

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise

Dealing with complaints

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

Patrons entering/exiting premises

Where people queue to enter the premises a licensed door supervisor shall supervise and ensure the potential patrons behave in an acceptable manner. Signs should be displayed requesting patrons to respect the neighbours and behave in a courteous manner

Prevention of nuisance from litter

Adequate receptacles for use by patrons will be provided.

Prevention of Nuisance from Odour

All ventilation and extraction systems shall be correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour.

Prevention of nuisance from light

Illuminated external signage shall be switched off when the premises is closed

Security lights will be positioned to minimise light intrusion to nearby residential premises.

Prominent, clear and legible notices will be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

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